



KONICA MINOLTA

The essentials of imaging



Konica Minolta Optimised Print Services:

MINIMISE ALL. MAXIMISE ALL.



Konica Minolta Optimised Print Services

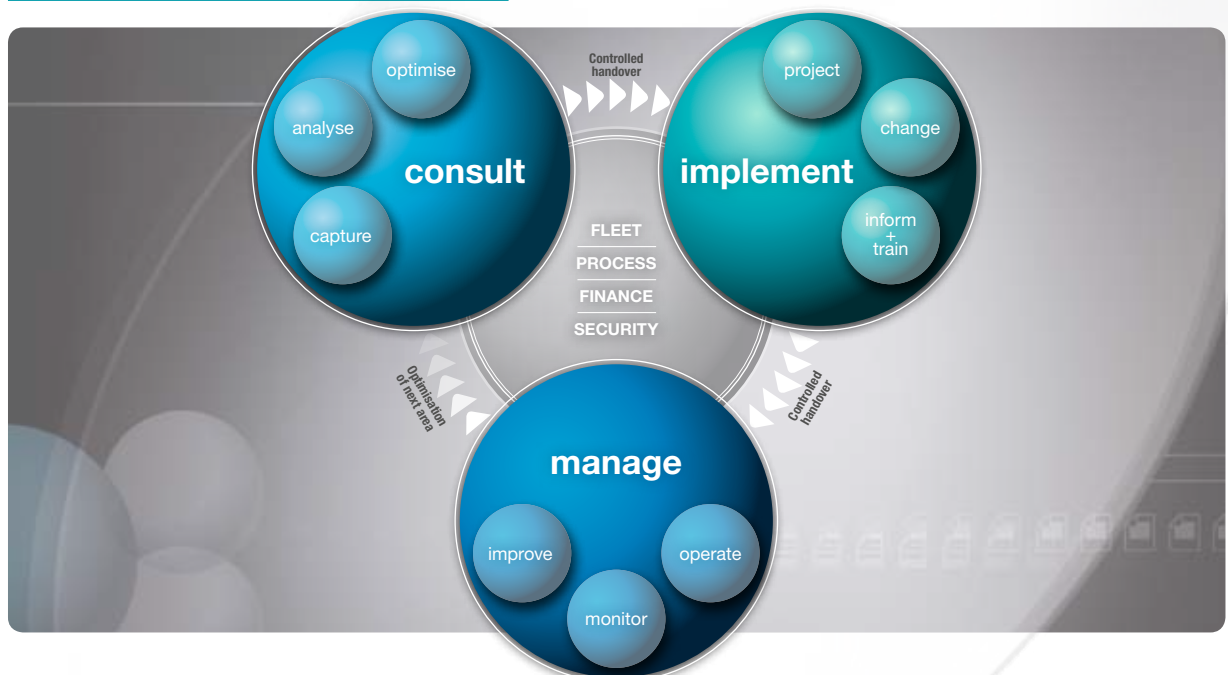
Making printing infrastructure work efficiently

Office technologies have advanced, users' needs have changed. A lot of current printing environments are patchworks of printing, imaging and fax devices that aren't managed or serviced to keep up with today's business world. Konica Minolta's Optimised Print Services (OPS) combine consulting, hardware, software implementation and workflow management in order to lower document spend. The OPS concept focuses on four essential areas:

- **Fleet:** Right-sizing the document output fleet to actual business needs, providing optimal business process and fleet support, and establishing continuous optimisation – balanced with minimal cost of ownership and environmental impact.
- **Process:** Analysing all business-relevant document flows in order to increase productivity, to benefit from saving potentials and design, to implement and operate a solution tailor-made to meet your precise daily needs.
- **Finance:** Offering different purchasing and leasing options as well as various contract models, and integrating existing contracts into a single transparent financial plan.
- **Security:** Designing and implementing IT and information security solutions, from user authentication and data-safe hard disk handling of disposed devices to complex network security requirements.

The OPS concept is based on a three-pillared approach: Consult, Implement and Manage.

→ Konica Minolta Optimised Print Services:





→ OPS Consult

All improvements resulting from OPS Consult are based on defined consulting procedures and powerful analysis tools allowing customers to understand every single step on the way to a tailor-made solution.

- **Capture:** Software-based identification of existing print assets, precise monitoring of the current utilisation patterns and printing volumes. User interviews to detect specific document work-flows, individual needs and service-level demands.
- **Analyse:** Precise TCO calculation with benchmarking against average market costs. Detailed analysis of needed and recommended print services to meet document-based business process requirements.
- **Optimise:** Designing a print environment that fits each organisation's business needs through analytics and visualisation via comprehensive floor plans.

→ OPS Implement

OPS is more than just installing a new print solution. It provides change management based on the customer requirements. This includes dedicated project management in accordance with recognised standards as well as support for appropriate involvement of stakeholders and users. Companies benefit from the strong direct organisation and the experience of a market leader.

- **Project:** Dedicated project management resources, organised and controlled processes from start to finish.
- **Change:** Delivery of all products, licenses and consumables for a pre-determined and agreed upon testing period where Konica Minolta provides technical consulting and remote support. Rollout management where appropriate due to the size of the project.
- **Information and training:** Provision of detailed documentation for users and administrators. Standard or tailor-made internal promotion material and events. Tailored training to key users and internal support staff.



→ OPS Manage

After having tested and established the new print infrastructure, OPS offers a scalable portfolio of services to run and manage the fleet. Tailored to individual requirements, these can complement existing IT services or take over full operational responsibility.

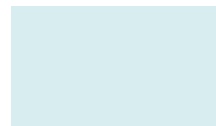
- **Operate:** Pro-active service, remote and on-site, automatic delivery of consumables and replacement parts.
- **Monitor:** Continuous supervision of all networked and locally attached devices to monitor the machines' utilisation, status and alerts.
- **Improve:** Regular management reports, review meetings, and active searches for further improvements and optimisation.

All in all, the Konica Minolta Optimised Print Services package combines expert support with detailed individual optimisation design and management for a smooth transition, not only to help companies install their optimal printing infrastructure, but also to operate it in the most efficient way. That's the road to continuous reduction of TCO, direct and indirect, to minimal risk and interference with daily business operations, and maximal control.





KONICA MINOLTA



Ecology & Environment

KONICA MINOLTA products are designed with the environment in mind.

- Energy Star
- WEEE Compliance
- Production at ISO Certified Factories
- RoHS Compliance
- Eco-friendly Toners



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